



**Human Resources Enterprise  
Customer Council Meeting**

**October 8, 2003**

**1:30-3:30**

**Grimes North Conference Room  
Grimes Building**

1. Call to Order **Nancy Richardson**
2. Approval of 9-24-03 Minutes **Nancy Richardson**
3. Discussion of HRE Services **Nancy Richardson & Nancy Berggren**
  - An update on the meeting to discuss rate setting delay-Nancy Berggren
  - Presentation of requested data-Nancy Berggren
  - Services bundling/rate setting methodology discussion/decision-Nancy Richardson
4. Close and Adjourn **Nancy Richardson**